



# FRIENDS OF THE BIG BEAR ALPINE ZOO

SUPPORTING THE ZOO SINCE 1989

*Friends of the Big Bear Alpine Zoo (FOBBAZ): Our mission is to support the Big Bear Alpine Zoo by inspiring understanding, respect, and environmentally responsible action for the conservation of wildlife and wildlife habitat through public education, volunteer support, and fundraising and development.*

## Volunteer/Docent Application

We are looking for volunteers with a strong work ethic, who are responsible, dedicated, and can commit to conservation education, fundraising, and special projects that support Big Bear Alpine Zoo. Our two-tiered volunteer program is for people who want to play an active role in the conservation of wildlife and the preservation of species and habitat. It is for people who want to promote stewardship of our mountain ecosystem.

We have two tiers for people wishing to assist FOBBAZ: Volunteers and Docents. Both tiers require that you are a Member of FOBBAZ.

- Tier 1 (Volunteer) is a one-day training commitment, during which you will be oriented to our organization's rules, regulations and expectations. You will be required to be fingerprinted and to go through a Department of Justice background check (paid for by FOBBAZ). A minimum of 40 hours a year is required. This level of commitment does not allow you to work at the zoo, though you may help at off-campus events at which docents are working. You must have access to a computer in order to track your hours, use the e-calendar, and receive FOBBAZ emails. Also, after time donated as a Tier 1 Volunteer, you may elect to train for Tier 2.
- Tier 2 (Docent) is a four-day training commitment, plus an additional 20 hours. You will be trained to interact with zoo guests using a fixed outline for messaging. You are required to be fingerprinted and to go through a Department of Justice background check (paid for by FOBBAZ). A minimum of 40 hours a year is required. You will also be required to purchase a uniform shirt. This tier allows you to work at the zoo as well as off-campus events. You must have access to a computer in order to track your hours, use the e-calendar, and receive FOBBAZ emails.

### ❖ *What do FOBBAZ Volunteers do?*

- We make ourselves available to help as needs arise at the FOBBAZ office.
- We help the Recreation & Parks District with gift shop merchandise.
- We participate in fundraising and special projects off-campus which continue to support the zoo.
- We represent FOBBAZ at community and promotional events.
- We actively assist the organization as it prepares for special events, educational activities, and community outreach.
- We disseminate and collect Donation Cans placed in various businesses around the valley.
- We participate in organizational activities to ensure the continued growth and success of the organization.
- We recruit new Volunteers!

### ❖ *What do FOBBAZ Docents do?*

- As ambassadors for the zoo, we use key messaging to engage the public in conversations about wildlife and its habitats.
- We participate in fundraising and special projects which continue to support the zoo.
- We participate in special events that educate the public about the roles all animals play in perpetuating a healthy environment, while also emphasizing the greater role humans play in protecting species and habitat.
- We represent FOBBAZ/BBAZ at community and promotional events.
- We actively assist the organization as it prepares for special events, educational activities, and community outreach.
- We provide limited animal care and diet preparation at the zoo.
- We participate in organizational activities to ensure the continued growth and success of the organization.
- We recruit new Docents!

**Please note: We are a 501(c)(3) non-profit organization, and therefore are required by law to track, log, and report our volunteers' hours yearly. Over 75% of our volunteer hours are donated Mondays through Fridays, with limited opportunities to donate time on the weekends. Please consider carefully your own ability to get to Big Bear (e.g. Winter weather, work hours) if you live out of the local area.**

PLEASE PRINT CLEARLY IN ALL SECTIONS.

Date:

First and Last name:

Mailing Address (Street, City, Zip):

Physical Address (Street, City, Zip):

Do you live full time in Big Bear? Y N If not, when are you on the mountain?

If you're a permanent resident, how long have you lived in Big Bear?

Home phone:

Cell phone:

Emergency Contact:

Phone:

Emergency Contact:

Phone:

Are you at least 18 years old? Y N

Email address:

Are you a member of Friends of the Big Bear  
Alpine Zoo? Y N  
Membership #

Do you have reliable transportation for mountain conditions?  
Y N

How often do you visit Big Bear Alpine Zoo?

Education

High School Diploma: Y N

College: AA BA BS

Post Graduate:

Briefly describe relevant education experiences:

Employment

Are you: working full time working part time not working retired  
If working full or part time, please indicate days/times you ARE available to volunteer

How many hours do you estimate you will be able to volunteer each week?

0-4 5-9 10 or more

Briefly describe relevant work experiences:

Please tell us about yourself; include relative life experiences, pertinent hobbies, unique skill sets, special interests:

Why do you want to be a volunteer for Friends of the Big Bear Alpine Zoo? What volunteer opportunities are you seeking?	
Have you done other volunteer work? Y N With whom/what?	
Do you have a computer or access to one? Y N	Can (and do) you communicate via email? Y N
How did you hear about Friends of the Big Bear Zoo: at the zoo advertising friend social media other If social media or other, please explain.	
What else would like us to know about you?	

### Acknowledgement

By submitting this application, you understand that as a volunteer of the Friends of the Big Bear Alpine Zoo (FOBBAZ) you will be expected to uphold the mission of the organization, and to provide customer service with respect for the animals and for all employees, volunteers and guests. As a volunteer of FOBBAZ, you:

- agree to follow all guidelines and policies set forth by both FOBBAZ and Big Bear Alpine Zoo.
- will submit to the required fingerprinting and background checks.
- give consent for medical attention in the event you are not able to give consent, or that FOBBAZ is unable to reach your emergency contact.
- understand that FOBBAZ retains the right to release you from service at any time.
- understand that you have the right to withdraw from volunteer service at any time.

**PLEASE DO NOT FORGET TO SIGN and DATE BELOW**

Signature:	Date:
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**Mailing Address:** Friends of the Big Bear Alpine Zoo (FOBBAZ), PO Box 1988, Big Bear Lake, CA 92315

**Drop Off Address:** 41220 Park Ave., Big Bear Lake, CA 92315

**FAX:** 909.878.4212

For General Volunteer Opportunity questions: 909.878.4200

***Thank You for Your Interest in the Friends of the Big Bear Alpine Zoo!***