



Docent / Volunteer Class Information

Friends of the Big Bear Alpine Zoo

Docent Training 2016 Schedule

~ Class session times, dates and content are subject to change ~

Session # 1 / Time 11 am – 1 pm: *The first class will be held at the Friends office.*

- The session will provide you with a history of the zoo
- The beginning of the Friends of the Big Bear Alpine Zoo.
- Introductions
- Basic administrative requirements that will include:
 1. Completing a Volunteer Application with the County and arrange for fingerprinting.
 - a. After fingerprinting is completed, we will await the results of your background check with the Department of Justice.

Session # 2 / Time 11 am – 5 pm: *This class will be held at the zoo.*

- Meet our Curator, Bob Cisneros
- Tour the zoo
- Present an Animal Presentation

Session # 3 / Time 11 am – 1 pm: *This class will be held at the zoo.*

- You will meet Department Supervisors that will recruit you onto their team. Such as:
 1. Gardening
 2. Tour guides
 3. Roamers
 4. Cashiers
 5. Events
 6. And more.....
- Revisit the administrative requirements that will include:
 1. Completing the "Checklist" in the Welcome Booklet.
 - a. The "Checklist" would have been given to you in Session # 1.
 2. Submitting of your volunteer hours, which is mandatory.

Once you have passed the Department of Justice background check AND completed all of your docent classes you will then be considered a docent graduate.

Further training will be available on an individual basis, we will also have mentors to help you.

Please remember in order to participate in the docent training you will need to complete an application. This application is available online or you can pick one up at the office.

Once the application is submitted you will be contacted to schedule a pre-screening interview.